Question 2 – What services not currently provided by LOPL should be added in order to better serve our community?

1. **Be an Informed Citizen**
2. **Celebrate Diversity**
3. **Know Your Community**
4. **Learn to Read and Write**
5. **Make Career Choices**

1.1. **Be an Informed Citizen/Public Affairs**

   Residents will have the information they need to support and promote democracy; fulfill their civic responsibilities at the local, state, and national levels; and fully participate in community decision-making. Typical services and programs in libraries with this service priority:
   - Provide information on issues of public policy
   - Present programs in partnership with local and national organizations that promote democracy and civic involvement
   - Provide voter registration forms, register voters, promote election information, serve as polling places

1.2. **Cultural Awareness/Celebrate**

   Residents will have programs and services that promote appreciation and understanding of their personal heritage and the heritage of others in the community. Typical services and programs in libraries with this service priority:
   - Work with local agencies and organizations to co-sponsor programs about cultural heritages
   - Convene meetings and conduct programs to provide an opportunity for people from different cultures to learn about one another
   - Provide library materials and collections that reflect people from different cultures

1.3. **Know Your Community/Community Resources and Services**

   residents will have a central source for information about the wide variety of programs, services, and activities provided by community agencies and organizations. Typical services and programs in libraries with this service priority:
   - Maintain an online community calendar, community events bulletin board
   - Develop and maintain a Web page with links to service agencies and organization □
   - Develop and maintain an information packet for new community residents.
1.4. **Learn to Read and Write/Literacy**

Adults and teens will have the support they need to improve their literacy skills in order to meet their personal goals and fulfill their responsibilities as parents, citizens, and workers. Typical services and programs in libraries with this service priority:

- Provide literacy classes & small-group literacy training
- Recruit, train, and schedule tutors to work one-on-one with literacy students.
- Provide library materials and collections for self-guided literacy instruction and new readers

1.5. **Make Career Choices/Job and Career Development**

Adults and teens will have the skills and resources they need to identify career opportunities that suit their individual strengths and interests. Typical services and programs in libraries with this service priority:

- Provide a job and career center to offer one-stop shopping for job hunters
- Provide one-on-one assistance to help job seekers develop résumés, conduct job searches, and prepare for interviews
- Present regularly scheduled programs on topics of interest to job seekers, including information about local employers, job search skills, and so on